How The Passenger Assistant Training Scheme Works For Trainers

The PATS strategy is to provide training for people who are responsible for training passenger assistants. Called Passenger Assistant Trainers or PATS Trainers, these people are trainers who attend a training course to learn how to deliver the PATS programme locally using standard training materials.

Passenger Assistant Trainers attend a training course to learn how to set up and deliver the training programme to passenger assistants safely and effectively. They also must pass a presentation skills assessment and a theory assessment covering all the topics on the course. Candidates for this course will find that it is necessary to set aside time during the course for private study and for the preparation of a short presentation.

The Passenger Assistant Trainers course is divided into 4 modules. These modules are shown in the following table:

Passenger Assistant Training Scheme Passenger Assistant Trainers Course	
DAY 1 **PATS TRAINER MODULE 1** **How to set up a PATS programme** **Delivering Passenger Assistant Module A**	**5 hrs 30 mins**
DAY 2 **PATS TRAINER MODULE 2** **Delivering Passenger Assistant Module B**	**5 hrs 20 mins**
DAY 3 **PATS TRAINER MODULE 3** **Delivering Passenger Assistant Modules C1** **and C2**	**2 hrs 5 mins**
DAY 3 **PATS TRAINER MODULE 4** **Presentation Skills Assessments** **Theory Assessments**	**3 hrs 45 mins**
Total time (excluding breaks)	**16 hrs 40 mins**
Total time (including 75 min breaks per day)	**20 hrs 25 mins**