

NHS Tayside has now considered your request dated 7 April 2025

### **Extract from Request**

“I would like to submit a Freedom of Information request for information pertaining to the following questions:

1. Since the legislation was legally commenced on 1 October 2023, how has NHS Tayside paid due regard to community benefit in non-emergency patient contracts, and the extent to which such contracts will improve economic, social or environmental wellbeing, to comply with its duty under Part 10, Section 120 of the Transport (Scotland) Act 2019?
2. Since the legislation was legally commenced on 1 October 2023, how has NHS Tayside worked with bodies which provide community transport services in its area in providing non-emergency patient transport services to comply with its duty under Part 10, Section 121, Subsection 1 of the Transport (Scotland) Act 2019?
3. Since the legislation was legally commenced on 1 October 2023, how has NHS Tayside reported on:
  - the steps it has taken to comply with these duties under the Transport (Scotland) Act 2019;
  - the extent to which non-emergency patient transport services in its area have been effective and cost-effective; and,
  - further action it proposes to take to comply with these duties?
4. In each of the last 5 years, how much did NHS Tayside spend on non-emergency patient transport?
5. In each of the last 5 years, how much did NHS Tayside spend with private taxi firms on non-emergency patient transport?
6. In each of the last 5 years, how much did NHS Tayside spend with non-profit organisations which provide community transport services on non-emergency patient transport?”

### **Response**

Q1. The NHS Tayside Patient Transport Service completed an equality impact assessment which will demonstrate the community benefit.



Q2. A list of community transport services across Tayside has been supplied by the Community Transport Association and is now being reviewed by the NHS Tayside Sustainable Transport & Travel Group on the most effective way to convey this information to the general public.

Q3. The NHS Tayside Patient Transport Service has service delivery decisions sense checked against the Quintuple Aim for Health Care Improvement.

Q4. 2024/25, £784,858  
2023/24, £718,872  
2022/23, £694,457  
2021/22, £309,343  
2020/21, no spend incurred – Patient Transport Service was established in 2021/2022

Q5. NHS Tayside is unable to answer this question as the financial ledger does not differentiate whether spend with private taxi firms was for non-emergency patient transport or the transport of notes and/or equipment. As such, in terms of Section 17 of the Freedom of Information (Scotland) Act 2002, this represents a notice that the information requested is not held by NHS Tayside.

Q6. St Johns Angus & Dundee:

2024/25, £22,365.90

2023/24, £32,081.40

2022/23, £35,804.70

2021/22, £40,414.05

2020/21, £17,066.70

**Exemptions Section** – Application of Freedom of Information (Scotland) Act 2002 exemptions and Data Protection Act 2018 Principles.

Document Ref.	FOISA Exemption Applied	Justification
IGTFOISA25343	None	None

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.



**A request for an internal review must be made in writing no later than forty working days from receipt of this response and sent to:**

Head of Information Governance and Cyber Assurance  
MacKenzie Building (Ninewells Campus)  
Ninewells Hospital and Medical School  
Kirsty Semple Way  
Dundee  
DD2 4BF

Or by email to [tay.foisa@nhs.scot](mailto:tay.foisa@nhs.scot)

**If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner, within 6 months of the date of any review, for a decision. The Scottish Information Commissioner can be contacted at:**

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
KY16 9DS

Or via the online appeal service: <https://www.foi.scot/appeal>

**If you have any queries about this correspondence, please contact:**

Information Governance and Cyber Assurance Team  
MacKenzie Building (Ninewells Campus)  
Ninewells Hospital and Medical School  
Kirsty Semple Way  
Dundee  
DD2 4BF

Telephone - 01382 740074  
E-mail: [tay.foisa@nhs.scot](mailto:tay.foisa@nhs.scot)

Information Governance and Cyber Assurance  
NHS Tayside  
6 June 2025

