

David Kelly

From: fv freedomofinformat (NHS Forth Valley) <fv.freedomofinformation@nhs.scot>
Sent: 15 September 2025 16:08
To: David Kelly
Subject: Freedom of Information Request 0009286

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Dear Mr. Kelly,

FREEDOM OF INFORMATION REQUEST 0009286

We have dealt with your request under the Freedom of Information (Scotland) Act 2002. Our apologies for the delay in providing you with a response. For ease of reference, we have copied your request below:

1. **Since the legislation was legally commenced on 1 October 2023, how has NHS Forth Valley paid due regard to community benefit in non-emergency patient contracts, and the extent to which such contracts will improve economic, social or environmental wellbeing, to comply with its duty under Part 10, Section 120 of the Transport (Scotland) Act 2019?**
2. **Since the legislation was legally commenced on 1 October 2023, how has NHS Forth Valley worked with bodies which provide community transport services in its area in providing non-emergency patient transport services to comply with its duty under Part 10, Section 121, Subsection 1 of the Transport (Scotland) Act 2019?**
3. **Since the legislation was legally commenced on 1 October 2023, how has NHS Forth Valley reported on:**
 - **the steps it has taken to comply with these duties under the Transport (Scotland) Act 2019;**
 - **the extent to which non-emergency patient transport services in its area have been effective and cost-effective; and,**
 - **further action it proposes to take to comply with these duties?**

NHS Forth Valley has not tendered for these services since the legislation was enacted and has not taken any actions relating to this legislation. We must therefore respond to Questions 1-3 in terms of Section 17 of the Freedom of Information (Scotland) Act 2002: information not held.

4. **In each of the last 5 years, how much did NHS Forth Valley spend on non-emergency patient transport?**
5. **In each of the last 5 years, how much did NHS Forth Valley spend with private taxi firms on non-emergency patient transport?**
6. **In each of the last 5 years, how much did NHS Forth Valley spend with non-profit organisations which provide community transport services on non-emergency patient transport?**

Please see the table below for the information you have requested in Q4-6:

	2020	2021	2022	2023	2024
Q4	£1.224m	£1.560m	£1.366m	£1.265m	£1.345m
Q5	£0.241m	£0.426m	£0.240m	£0.211m	£0.280m
Q6	£0.054m	£0.095m	£0.066m	£0.069m	£0.065m

We hope this is of assistance. If you are unhappy with the way we have dealt with your request, you are entitled to request a review. You have 40 working days upon receipt of this response to ask for a review. You can request a review by email to: fv.freedomofinformation@nhs.scot or writing to us at: Information Governance Department, NHS Forth Valley, Carseview House, Castle Business Park, Stirling, FK9 4SW.

If you wish to request a review, please state:

- That you are asking for a review, and
- Why you are unhappy with the response you have received.

If you are not content with the outcome of the review, you then have the right to ask the Scottish Information Commissioner for advice and assistance or a formal appeal. You must submit an appeal to the Commissioner within 6 months of receiving our review response. You can submit an appeal via the Scottish Information Commissioner's website: www.foi.scot/appeal or by writing to: Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS. You can also contact the Commissioner by telephone: 01334 464610

Please feel free to contact us should you require any further advice or assistance regarding our handling of your request or your review and appeal rights.

Yours sincerely

Jack Buchanan
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