PSV Operator's Licence

What can I do with it?

- Operate a vehicle for hire and reward that can carry 9 or more passengers; or
- Operate a smaller vehicle carrying passengers and charging separate fees for the journey

There are 4 types of PSV Operator licences, plus special licensing rules in London:



• Standard licence - national operations only

You can only operate in Great Britain

How much does it cost? £209

• Standard licence - national and international operations

You can operate in Great Britain and abroad

How much does it cost? £209

Restricted licence

Small-scale operations: only 1 or 2 vehicles allowed, carrying no more than 8 passengers each

How much does it cost? £209

• Special restricted licence

You can only apply if you're a licenced taxi operator

How much does it cost? £61 (payable every 5 years)

• Licensing in London

You'll need a London Service Permit to run a private bus or coach service in London. Taxis and private hire services are licensed by TfL.

HOW LONG DOES AN OPERATOR'S LICENCE LAST? NO EXPIRY DATE

However, you'll still be asked to confirm your details every 5 years by the Traffic Commissioner.

You can **apply** for an O licence at https://www.gov.uk/apply-vehicle-operator-licence and, once you have it, you can **make changes** to it at https://www.gov.uk/manage-vehicle-operator-licence.

Remember: It's illegal to operate a vehicle before your licence has been issued. The Traffic Commissioner can suspend or revoke your licence if they suspect you've been breaking its term. You must also tell the Traffic Commissioner if your circumstances change.

Making changes to your O licence

You must tell the Traffic Commissioner about any changes of circumstances within 28 days. You can make most changes to your licence for free, except:

- increasing the vehicle limit on your licence; or
- upgrade your licence from standard national to standard international + increase the vehicle limit.

For more information on making changes to an O licence: https://www.gov.uk/psv-operator- licences/making-changes-to-your-psv-licence

Appealing a decision

You can appeal if your application for a PSV Operator licence is refused. You'll need to send a written notice of appeal to the Upper Tribunal, Administrative Appeals Chamber. There is no fee.

For more information on appealing a decision: https://www.gov.uk/psv-operator-
licences/appealing-a-decision

